

Easterling, Deborah

281257

From: Easterling, Deborah
Sent: Thursday, January 10, 2019 11:47 AM
To: 'Ginger Smith'
Subject: RE:

Dear Ginger and Alex Smith,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2018-361-S - Application of Carolina Water Service, Incorporated for Approval to Charge Actual Cost for Pumping Interceptor Tanks

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2018-361-S - Application of Carolina Water Service, Incorporated for Approval to Charge Actual Cost for Pumping Interceptor Tanks - <https://dms.psc.sc.gov/Web/Dockets/Detail/116914>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Deborah Easterling
 Executive Assistant
 Public Service Commission of South Carolina
 803-896-5133
Sign up for Meeting Agenda Alerts: Text PSCAGENDAS to 39492

From: Ginger Smith [mailto:_____]]
Sent: Thursday, January 10, 2019 10:39 AM
To: PSC_Contact <Contact@psc.sc.gov>
Subject:

We would like to file a letter of protest about Carolina Water Service's CWS proposal that came in the mail to charge us more than \$150 per household in Forty Love Point for accessing and cleaning our septic tanks, docket 2018-361-S.

There was a CWS employee sleeping in his truck doing nothing for about 12 hours "waiting" on a larger pump truck. I'm not sure why this company is allowed to provide us with terrible service and then charge us for their inability to manage their business properly. We are stuck with them, we don't have the luxury of choosing a better company to serve us. We fought for years to get clean water that wasn't brown and full of bacteria, and now our bills have doubled since they are using Columbia water. My water bill is over \$200 a month and I have friends in Columbia that pay less than \$50. This situation is extremely unfair and we can't afford another increase in our water bill.

I have lived several places in my life and NEVER paid these prices for water services. \$200 a month is a lot of money for a family of four. Every time I turn around the price goes up for some other reason. There is constantly pump trucks and utility trucks in the neighborhood. CWS is incapable of managing our neighborhood, yet we have no choice. Ridiculous!

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Ginger & Alex Smith